

# Passavant Hospital Foundation: A legacy of caring, a commitment to excellence

**Passavant Hospital Foundation plays a vital role in making UPMC Passavant a world-class hospital in our backyard, advancing the health and wellness of the North Hills through education, outreach and grant-making**



Passavant Hospital Foundation received \$10,000 from the physicians of the UPMC Heart and Vascular Institute at UPMC Passavant in June, for the Nursing Education Fund. Pictured from left: nurse specialist for cardiovascular services Maggie Lattanzio, HVI executive administrator Tracey Ryan, chief nursing officer Susan Hoolahan and Michael Fallert, MD, chair, Department of Cardiology.

## Hospital earns nation's highest honor for nursing excellence

UPMC Passavant achieved Magnet® recognition as a reflection of its nursing professionalism, teamwork and superiority in patient care from the American Nurses Credentialing Center. Just 454 out of more than 6,300 U.S. hospitals have achieved this high standard.

"Magnet recognition reinforces the culture of excellence that is a cornerstone of how we serve our community.



It's tangible evidence of our nurses' commitment to providing the very best care," said Susan Hoolahan, MSN, RN, NEA-BC, chief nursing officer and vice president, Patient Care Services, UPMC Passavant.

"Passavant Hospital Foundation is pleased to support nursing excellence through our Nursing Education Fund," said Foundation President/CEO Fay Morgan.

This past year, the Nursing Education Fund disbursed \$10,770 to assist 23 nurses as they worked to earn certification in their medical specialty areas.

The Fund receives gifts from grateful patients who wish to recognize a special nurse, as well as proceeds from an annual holiday concert featuring the Pine Creek Community Band. This year's concert is on December 8. For tickets, contact the Foundation at 412-748-6640.

## Foundation provides funding for advancements in surgery

An average of 1,056 surgeries are performed at UPMC Passavant each month. On June 23, the Surgical Services department held their third annual Passapalooza celebration. The event at North Park, while mostly for fun, raised \$718 through auctions and raffles to benefit Passavant Hospital Foundation's mission. More than 200 staff and their family members attended.

The Foundation has provided funding for advancements in surgical services, with items that improve patient care and comfort, and support families while they wait as a loved one undergoes an operation, including:

- Glidescope for better airway management
- Nerve block ultrasound for pain management and fewer non-productive needle sticks
- Waiting room recliners
- Case tracking board in the cafeteria to keep families better informed when they step away from the surgery floor.



Bill Baierl of Baierl Subaru presents a blanket to Judy Moellenbrock in the Baierl Pavilion at UPMC Passavant. The dealership presented more than 100 blankets and notes of cheer to patients as part of the Subaru Loves to Care campaign.



**Passavant Hospital Foundation funded 10 community initiatives equaling \$31,500 in 2017**

The Foundation, in its commitment to excellence in partnerships for community health and wellness, funded 10 community initiatives this year, including:

- \$10,000 to provide inexpensive overnight accommodations at Kearns Spirituality Center (next to the hospital) for out-of-town patients' families, per referral from UPMC Passavant's Social Work Department. No one was turned away, and accommodations were provided for 135 nights.
- \$5,000 to North Hills Community Outreach for special diet and gluten-free options, fresh fruits and

vegetables to low-income families and older adults in the community.

- \$4,000 to equip McCandless-Franklin Park Ambulance & Quality Emergency Medical Services with five child restraint devices to improve transport safety for those between 4 to 99 pounds.
- \$2,500 to Richland EMS for stair chairs to help reduce the workload on personnel when extricating patients from their homes, businesses and medical facilities for transport to the hospital.
- \$2,500 to fund educational workshops for up to 50 community participants in subjects like

"Managing High Blood Pressure" and "Identifying Symptoms of Stroke" at La Roche College.

- \$2,500 to Lutheran Senior Life Foundation to continue support for the Healthy Start Café at St. John's Lutheran Church of Highland, which provides seniors with a fun, safe place to learn, exercise and socialize.
- \$2,000 to Travelers Aid to provide rides to cancer screenings, women's health screenings, cancer support groups and more, with the goal of increased attendance by 30 percent at these appointments and events.

**Passavant Hospital Foundation combats the opioid epidemic**

Passavant Hospital Foundation hosted 250 frontline professionals — including clinicians, social workers, clergy and legal counsel — at its free, full-day seminar that addressed the opioid epidemic that is plaguing our region and nation at large.

The seminar took place on May 12 at the Passavant Hospital Foundation Conference Center & Legacy Theater and focused on solutions. It promoted treatment excellence and examined how health care professionals and clinicians, legal counsel and state agencies can collaborate to care for patients.



Amy Shanahan, Director of Medical Care Services at Western Psychiatric Institute and Clinic of UPMC, spoke.

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"The opioid problem hits every walk of life. It doesn't distinguish among the rich or the poor, urban or rural, black or white. It's everybody's problem," said Kristen Sandel, MD, a guest speaker and emergency room doctor from Reading, PA.

An important component to treatment is offering support to family members. Passavant Hospital Foundation's **Bridge to Hope** family support group offers free, weekly meetings for those impacted by the addiction of a loved one. Bridge to Hope educates

and supports families so they know they're not alone.

"The key to success is ensuring that people believe in the program and are confident that treatment works. We have to overcome all the negative stories and focus on the success stories," said Dr. Sandel.

The seminar — sponsored by the Foundation, in partnership with the University of Pittsburgh School of Medicine Center for Continuing Health Science — offered free continuing education credits to those in attendance.

To learn more about Bridge to Hope, call 412-748-5120.



Frank Kunkel, MD, Chief Medical Officer at Accessible Recovery Services, was the course director.



Speakers from Gateway Rehab, the PA Department of Drug and Alcohol Programs, the Grail Law Firm, Accessible Recovery Services,

**Friends, co-workers go the distance for Passavant Hospital Foundation**

The Foundation had 21 runners, more than 200 donors, and \$7,270 raised for its mission during the 2017 Dick's Sporting Goods Pittsburgh Marathon on May 6.

**We thank our runners:**

- Michelle Cox, Clinician, 6PAV
- Stephanie Drzemiecki, Staff Nurse, IV Therapy
- Eric McIntosh, VP, Human Resources
- Shandel Garner, Coordinator, Medical Staff
- Ashley Gengler, Staff Nurse, 6PAV
- Tricia Meyer, CRNP, Nursing Leadership
- Kiran Rajasenan, MD, UPMC Cancer Center at Passavant
- Courtney Ross, Cranberry Nursing Support
- Jack Rudolph, Environmental Services
- Anne Strobel, CT Technologist
- Rene Whiteman, Staff Education

**From La Roche College:**

Dr. Howard Ishiyama, Emily Shimko, Bridget James, Jeff Dailey, Jimmy Finley and Sarah White

**Other Runners:**

Brian Gengler, Linsey Thomas and David Whiteman

**Thank you to Landau Building Company for their substantial on-going support of Passavant Hospital Foundation's mission. The company has raised and contributed \$50,705 since 1990 for projects contributing to excellence in patient care. Most recently, they designated the Foundation to receive the proceeds from their first-ever Customer Appreciation Golf Outing held at Allegheny Country Club on May 23, raising \$2,300.**



Scout Jaime Martinez, third from right, raised \$37,426 for the garden at the Cancer Center.

**Local Boy Scout worked 18 months on garden project**

Boy Scout Jaime Martinez of Scout Troop 171 conducted his Eagle Scout service project by beautifying the grounds outside the windows of the UPMC Hillman Cancer Center in the Baierl Pavilion at UPMC Passavant. Through a project spanning 18 months, Jaime raised the funds necessary, with the help of hundreds of community supporters and donors. Seven new trees were planted in memory or honor of a loved one.

At a ribbon cutting ceremony held on June 5, community members joined hospital staff and Foundation officers to celebrate the project, which builds on Tibby's Healing Garden, planted in 2012. The original garden was made possible by a gift from the Badamo Family of McCandless, who wanted to honor the life of a friend. Dedication opportunities for trees and birdhouses in the garden are still available, with proceeds benefitting the Cancer Care Fund, supporting patients during treatment. Please contact Passavant Hospital Foundation at 412-748-6640 for details.

**Three volunteers awarded Auxiliary scholarships**

At their annual spring luncheon in June, Passavant Hospital Auxiliary awarded \$6,500 in college scholarships to three outstanding teen volunteers.

Luke Snyder volunteered 207 hours in the Imaging Department at UPMC Passavant in Cranberry as a senior at Central Catholic High School. He will study Pre-Med at the University of Florida.

Eric Ricci volunteered 155 hours in the Emergency Department as a senior at North Allegheny High School. He will study Philosophy and Pre-Med at Carnegie Mellon University.

Jorge Olan volunteered 138 hours in the Imaging Department at UPMC

Passavant in Cranberry as a freshman at Allegheny College, where he is studying biology and Pre-Med.

Luke and Eric each received a \$2,500 scholarship and Jorge received a \$1,500 scholarship.



Passavant Hospital Auxiliary FY18 officers: Treasurer Jean Eckert, VP Carol Koontz, President Janet Heidt, and Past President Bev Aufman. Not pictured: Secretary Thelma Sherrett.





# Foundation's Gala honors 10 individuals for their legacy of caring and commitment to excellence

**Passavant Hospital Foundation held its annual Legacy of Caring Gala on September 28 at Pittsburgh Marriott North in Cranberry with more than 400 supporters and guests in attendance**

**Theodore "Ted" L. Crandall, MD  
UPMC Hillman Cancer Center at Passavant**

Theodore Crandall, MD retired this year as the patriarch of the UPMC Hillman Cancer Center at Passavant, having treated patients for more than 36 years. He served as head of the Cancer Center, as well as sitting on the Executive Board of Oncology Hematology Associates – the largest group of medical oncologists in Western PA. With a calm and steady demeanor that inspires confidence in his patients, colleagues and students, "No one fits the description of Legacy of Caring better than Dr. Crandall," said his partner Kiran Rajasen, MD.



**Cindy Emminger  
Quality & Risk Department, UPMC Passavant**

Cindy has been a dedicated employee for 33 years, serving in many behind-the-scenes roles. Cindy organizes the Quality Fair where employees present evidence-based projects in support of excellence in patient care. With grant monies from Passavant Hospital Foundation, she organizes the Stroke Dinner, providing post-hospitalization support for those treated for stroke and their families. This year, Cindy obtained special shirts for staff on the Stroke Unit, with graphics that teach the signs of stroke, again with Foundation funding. She recently was chosen for the ICE Challenge (Innovate, Collaborate, Engage), where 60 top performers from across UPMC will design novel solutions to improve the UPMC experience for both patients and employees.



**Frank Finley  
UPMC Passavant Board of Trustees  
Passavant Hospital Foundation Board Emeritus**

Frank's volunteer leadership at UPMC Passavant began in 1992 and he continues to serve on the hospital's Board of Trustees today. He served as a Passavant Hospital Foundation Board of Director from 1998 to 2015, including terms as secretary and vice president, after which he was named Board Emeritus. Frank's other commitments to the health of the community include board service at Sherwood Oaks, a part of UPMC Senior Communities, from 1988 – 2002, chairing that board from 1990 – 1995.



**Louis Heyl, MD  
Genesis Medical Associates, Heyl Family Practice**

Dr. Heyl was among the leaders who formed Genesis Medical Associates in 1995 and he has been President since its inception, seeing it grow to one of the largest independent primary care groups in western Pennsylvania with 20 physicians and 32 allied professionals at 11 sites today. In addition to his outstanding commitment to his patients and colleagues, Dr. Heyl gives his time and talents to the community, locally and abroad. In January 2016 he went on a Medical Mission to Caracol, Haiti where he and his team saw 236 patients in two days and helped to build a church.



**Darlene "Dar" Hills, RN, BSN, CCRN  
Intensive Care Unit, UPMC Passavant**

Darlene has been a part of critical care at Passavant since 1988. In addition to patient care, she has a passion for nursing education and informatics. She has authored or co-authored courses using simulation, is co-chair of the hospital's Interdisciplinary Informatics Council, and has presented for the International Society of Simulation. Darlene enjoys serving the community in which she lives. She is an ordained deacon and serves on several committees with her church, and is a member of the New Journey Cancer Support Group. "I've enjoyed watching and being a part of the growth of Passavant," she says.



**Jo Ann Hovis, RN  
6th Floor Pavilion, UPMC Passavant**

Jo Ann has worked her entire career at Passavant, consistently on the 3-to-11 PM shift. She's easily recognized around the hospital as she still wears the nurse's cap she earned in 1972. "When I started in 1986, Jo took me under her wing," says Lisa Gliozzi, BSN, ONC. "Jo taught me everything, never making me feel stupid." With the implementation of electronic medical records, many senior nurses left the bedside, Gliozzi says, overwhelmed with the new technology. Jo Ann went out and bought a computer to learn the new system, to give her patients the newest in nursing care with 45 years of experience.



**Steven R. Jones, MD  
Metropolitan ENT Specialists of UPMC**

Dr. Jones entered professional practice and his affiliation with UPMC Passavant in 1986. He has held leadership roles on Passavant's Professional Staff from 2009 to 2017, including Department Chair, Secretary-Treasurer, President Elect, President and now Past President. Dr. Jones' leadership resulted in a transformation of the Medical Executive Council and the medical staff Peer Review Process.



**Margaret "Maggie" Lattanzio, RN, MSN, CCRN  
Programmatic Nurse Specialist for Cardiovascular Services, UPMC Passavant**

Maggie joined UPMC Passavant in 1990 and her present role includes spending time with families dealing with the critical illnesses of a loved one, acting as liaison to the many physicians who may be involved. As a member of the hospital's Ethics Committee, she helps set policy and confers on cases. She is esteemed as a wise thinker who always remains calm in life-threatening situations. She is a strong advocate for the Race to No Place, benefiting the American Heart Association. As "point person" for CORE (Center for Organ Recovery and Education) at Passavant, she organizes a yearly "Donate Life" event.



**Judith Shisler, RN, OCN  
UPMC Hillman Cancer Center at Passavant**

Upon graduating from nursing school, Judy started her career with Passavant in 1980. She followed in the footsteps of her mother, a nurse who volunteered at Passavant after retirement, and her father, who spent his career as a security guard at Passavant. As Lead Nurse in the Cancer Center, Judy makes the effort to place patients who have formed friendships in rooms with one another, helping them pass the time and making treatment a better experience. She will often come in on a day off to help place an IV for a patient with particularly difficult veins. Outside the hospital, she volunteers as a massage therapist for the Oncology Nursing Society's Camp Raising Spirits, a three-day camp for cancer survivors.



**Gayle Sklarsky, RN, BS, CCRN  
Intensive Care Unit, UPMC Passavant**

Gayle began her nursing career at UPMC Passavant in 1983, and has worked in Intensive Care since 1988. "Gayle never says no – whether to a patient's requests, the family's needs, or working extra shifts or otherwise helping her co-workers," says Thomas Schauble, MD, Pulmonary Partners. "She's an outstanding mentor/teacher for younger nurses and a role model for all in critical care. She has truly made the Intensive Care Unit at UPMC Passavant a better place."



## PASSAVANT HOSPITAL FOUNDATION